

# The Vegetable Whisperer Privacy Policy

This privacy policy will explain how The Vegetable Whisperer uses the personal data we collect from you when you use our website.

Topics:

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## What data do we collect?

The Vegetable Whisperer collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

## How do we collect your data?

You directly provide The Vegetable Whisperer with most of the data we collect. We collect data and process data when you:

- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- contact us via email, or using the on-line contact submission form

## How will we use your data?

The Vegetable Whisperer collects your data so that we can:

- respond to enquiries from you

If you agree, The Vegetable Whisperer will share your data with our partner companies so that they may offer you their products and services.

- At present, we have no partner companies.

## How do we store your data?

The Vegetable Whisperer securely stores your data

The Vegetable Whisperer will keep your contact details for up to one year (unless you specify that you want us to keep you on an ongoing list for future correspondence). Once this time period has expired, we will delete your data.

## Marketing

The Vegetable Whisperer does not conduct marketing at the present time.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop The Vegetable Whisperer from contacting you for marketing purposes or giving your data to other members of the The Vegetable Whisperer Group.

If you no longer wish to be contacted for marketing purposes, please contact us at 'info (AT) vegetablewhisperer.co.uk', or via the on-line contact submission form.

## What are your data protection rights?

The Vegetable Whisperer would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request The Vegetable Whisperer for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that The Vegetable Whisperer correct any information you believe is inaccurate. You also have the right to request The Vegetable Whisperer to complete information you believe is incomplete.

**The right to erasure** - You have the right to request that Our Company erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to The Vegetable Whisperer processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at:

Or write to us:

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

## How to manage cookies

- You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.
- Privacy policies of other websites
- The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

The Vegetable Whisperer keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 30 January 2020.

## How to contact us

If you have any questions about The Vegetable Whisperer's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info 'at' vegetablewhisperer.co.uk

Call us: 01503 220128

Or write to us at: Forest House, Deerpark, Herodsfoot, Liskeard. PL14 4QY

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that The Vegetable Whisperer has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

<https://ico.org.uk/>